

CARE, HEALTH AND WELLBEING OVERVIEW AND SCRUTINY COMMITTEE

19 JANUARY 2016

PRESENT: Councillor S Green (Chair)

Councillors: M Hood, B Coates, D Davidson, M Goldsworthy, B Goldsworthy, C Bradley, M Charlton, W Dick, K Ferdinand, F Hindle and J Simpson

CHW30. APOLOGIES FOR ABSENCE

There were no apologies for absence received.

CWW31. MINUTES

The minutes from the meeting held on 1 December 2015 were agreed as a correct record.

CHW32. DECIDING TOGETHER CONSULTATION

The Committee received a report and a question and answer session on the Deciding Together Consultation. The report sought to update the Care, Health and Wellbeing OSC on the current position regarding the Committee's involvement in the formal consultation in relation to the deciding together process.

The Committee asked the CCG if they would be prepared to provide a new build facility if an appropriate site in Gateshead could be found. The Committee were advised that if an appropriate site could be found it would be considered as part of the consultation process. The CCG also reported that they had the necessary finance in place for a new build but not the land.

The Committee expressed reassurance that bed capacity within Gateshead would not be reduced until the correct community services were firmly in place.

The Committee were still not satisfied with the length of time taken to conclude the transport survey and expressed concern about the lack of clarity surrounding patient transportation services due to the availability of ambulances and cost implications for all parties.

The Committee felt unable to reach a decision as there were still outstanding questions contained in the consultation document which had not been fully addressed or updated by the CCG. The Gateshead scenario does not stipulate a specific site and does not state if any proposed site would be in the town centre or the wider borough.

The Committee were worried about the timescales with still so many unanswered questions. The Governing Body of the CCG are making their recommendation at a public meeting on 24 May 2016.

The Committee expressed concern that although research seems to indicate that the need for in patient beds are reducing, they do not feel that this was taken into account when Hopewood Park was built, especially if the Gateshead facility is to close. If the Tranwell unit is to close this will then add extra pressure on Hopewood Park as they will then have to accommodate patients from potentially Gateshead, Newcastle, South Tyneside, North Tyneside and Sunderland.

The Committee were concerned that if a patient from Gateshead was accommodated at Morpeth or Sunderland and the family wished to visit every day would this funding be provided and would it be available for the whole length of the patients stay.

- RESOLVED -
- a) The initial view of the Committee was that the proposals as outlined in the consultation document were not beneficial to the people of Gateshead and were placing Gateshead residents at a disadvantage and would in turn be detrimental to residents mental health recovery.
 - b) that the formal response in relation to the Deciding Together consultation proposals will be made via the Joint Gateshead/Newcastle OSC at the meeting scheduled for 26 January 2016.

CHW33. BLAYDON GP PRACTICE – PROGRESS UPDATE

The Committee received an update from Matt Brown, Head of Primary Care NHS England.

The Committee were advised that no bids had been forthcoming through the procurement process for the Blaydon Primary Care site.

The current position being looked at is a branch surgery with reduced hours and this scenario is currently out for consultation/engagement with the public.

The Committee expressed concern that patient details have been reported as lost and councillors who reside in the west of the borough had not received any information or consultation documents.

This would be looked into as a matter of urgency.

- RESOLVED -
- i) that the information be noted.
 - ii) that further updates be provided as soon as practicable

CHW34. REVIEW OF GP ACCESS – EVIDENCE GATHERING

The Committee received a report and presentation as part of the third evidence gathering session of the review which is being jointly led by the Council, NHS England and Newcastle Gateshead NHS CCG with input from Healthwatch Gateshead.

Jane Mulholland, Director of Delivery and Transformation, Newcastle Gateshead CCG and Helen Lumley, Chief Executive of Community Based Care provided the Committee with a presentation which set out the national context arising from the Forward View and recent NHS Planning Guidance as well as the local context from the CCG's Primary Care Strategy for High Quality and Sustainable General Practice 2016-19. Consideration was then given to the following issues and how they impact on access to GP services and the quality of care:

- IT
- Workforce
- Estates
- 7 Day Services
- Prime Ministers Challenge Fund
- Inter-practice referrals and other initiatives being taken forward through Gateshead Community Based Care Ltd

Following on from the two site visits already undertaken to Trinity Square Health Centre and Oxford Terrace practices, arrangements are being made for the two remaining site visits to:

- CCG headquarters at Riverside House, Newburn in order to be taken through the CCG's 'Visibility Wall' which has been developed to provide an overview of its work in improving the quality care. As part of the visit links will be made with the committee's review topic.
- A GP practice to observe a patient engagement forum meeting.

Dates will be circulated in due course.

The Committee has already had a presentation from Healthwatch Gateshead on the findings of its own survey on GP Access and Out of Hours Provision at the first evidence gathering session on 20 October 2015. This report was subsequently provided to the Committee and was attached to the agenda papers.

RESOLVED - That the information be noted.

CHW35. MULTI AGENCY SAFEGUARDING HUB (MASH) UPDATE AND CASE STUDY

The Committee received a report providing an update in relation to Multi Agency Safeguarding Hub (MASH) that has been established by Gateshead Council, in collaboration with a range of partner agencies, in order to support and protect vulnerable adults within the Borough. The report also provided a brief update in relation to Operation Encompass as well as a detailed case study of a recent case in

order to demonstrate the type of positive work that is being carried out by agencies involved within the MASH and an update on the Serial Victims Project.

The initial phase of the MASH commenced in November 2014 and the secondment of two Police Officers onto the Safer Communities team – and was enhanced further in January 2015 (with the commissioning of support services).

The MASH has been extended until March 2017, as a result of the successful Home Office Innovation Fund Bid, and will include a greater focus on the identification and support offered to protect serial victims of domestic abuse. As a result, MASH is comprised of: a dedicated MASH Business Manager and Partnership Support Officer as well as 2 Police Officers. A range of specialist staff have also been commissioned including: 3 x Support Workers (from Oasis Aquila, Victim Support and Northumbria Community Rehabilitation Company), 2 Serial Victims Domestic Abuse Workers (from Oasis Aquila and Barnardos) and 1 x Mental Health Worker (from NTW); whilst decisions have also been undertaken with STFT and Evolve.

The MASH continues to meet twice-weekly and is now receiving all 'lower-level' concerns from Northumbria Police and the North East Ambulance Service. All referrals are inputted into CareFirst, so we can ensure information is captured, and monitored, using a standardised and consistent format. This also enables the MASH to identify in a timelier manner, if individuals are already and/or were previously known to services within Gateshead Council.

Since April 2015, there have been a total of 333 separate referrals received into the MASH. As expected, Northumbria Police continue to submit a higher proportion of referrals followed by the North East Ambulance Service.

On average, the MASH received approximately 30 to 40 referrals per calendar month, with the most referrals received in November 2015 at 65 – and is due to the change in referral process (i.e. referrals of all lower level concerns).

The Committee also received an update on Operation Encompass performance. This is the initiative that has been established to share information with schools to be able to support children who are affected following a domestic abuse incident. Since the inception of Operation Encompass in April 2015 to 4 January 2016, the following referrals have been received:

- 529 separate domestic abuse incidents reported – of which, a total of 1,185 children were involved.
- Average age of the child involved, 9 years
- 172 Incidents were open/opened to Children's Services
- 132 Repeat incidents recorded
- 58 incidents were both repeat incidents and open to Children's Services
- 73% of incidents involved households where two children reside

The Serial Victims Project is funded through the Home Office Innovation Fund until March 2017. The project is currently developing with the Serial Victims Domestic Abuse workers in post from Oasis Aquila and Barnardos.

The analyst for the MASH create a list based upon Northumbria Police data which is refreshed on a monthly basis, ensuring that those clients with the most serial victims will receive support at the earliest stage. To date 21 serial victims have been allocated to workers.

A draft process and toolkit is currently being developed by the Domestic Abuse Workers to highlight what services can be delivered to each client, although each client will receive a tailored service depending on their needs.

RESOLVED -

- i) that the information be noted
- ii) that the Committee agreed to receive regular updates in relation to MASH